

S&C Slatter is one of the leading UK companies in the construction and maintenance of artificial sports facilities, with over 25 years' experience.

Our range of specialist services is estate-wide, encompassing infrastructure beyond the sports pitch itself. Changing and spectator facilities, access roads and car parks, hard and soft landscaping work are all regularly included as part of our overall project delivery.

We enjoy strong relationships across a broad spectrum of client sectors, with independent schools, sports clubs, main contractors and leisure operators particularly featuring in our National portfolio.

All project elements from developing design concepts, undertaking the planning process, through construction engineering and aftercare maintenance are managed and delivered by our own in-house expertise and resources. This gives us the opportunity to offer genuine end to end solutions with a real commitment to quality and service.

We, the employees of S&C Slatter, are committed to consistently provide products and solutions that meet or exceed the requirements and expectations of our customers. We will actively pursue quality improvements through programs that enable us to do our jobs right the first time and every time.

We aim to achieve the above by implementing a quality management system (QMS) that complies with the international standard ISO 9001:2015. We also commit to monitor the effectiveness of our quality system and to act with integrity to continually improve our operations and to meet the requirements of our customers, as well as our legal and regulatory and any other applicable requirements. We will also monitor and continue to develop our quality system to ensure it remains effective. Only by providing an outstanding service and product quality will we achieve our aims of long term success and sustained improvement.

The scope of our QMS is "Specialists in the Design, Construction and Maintenance of Sports Facilities and Associated Infrastructure".

All personnel within the company are responsible for the quality of their work. S&C Slatter provides training and has established systems to assist all personnel to achieve the standards required. While we endeavour to consistently meet and exceed our customers' expectations, we have to recognise that we don't always achieve our own standards. When a customer complains, we are committed to investigating the complaint and will do our best to rectify the situation and to learn from it.

The policy, organisation and procedures necessary to achieve the requirements are described in our QMS. Quality objectives of the company are agreed annually at Management Review Meetings and reviewed for effectiveness. At these meetings, we ensure that this policy and the quality objectives remain compatible with the strategic direction and the purpose and context of our organisation.

S&C Slatter's Quality Manager is responsible for monitoring the quality system and reports regularly to the Senior Management team on the system's implementation, status and effectiveness.

Signed:



Name: David Slatter
Position: Managing Director

Date: 31/8/17